

BENCHMARKS 2018

Key performance indicators of public library services in Utah

Requirement: Meet or exceed at least 7 of the 13 benchmark at the 10th percentile



ABRAHMSVILLE CITY LIBRARY															Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 6 for recertification	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7 for recertification	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Programming Attendance per capita	BENCHMARK #3 Internet Terminal Users per capita	BENCHMARK #4 WIFI Users per capita	BENCHMARK #5 Circulation of Physical Materials per capita	BENCHMARK #6 Circulation of Electronic Materials per capita	BENCHMARK #7 Turnover Rate of Physical Materials	BENCHMARK #8 Turnover Rate of Electronic Materials	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Collections Budget percentage	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Programming Opportunities per capita	BENCHMARK #13 Internet Terminals per capita						
Figures Reported for FY2017	19,159	3,009	2,549	317	30,603	5,075	0.82	0.11	\$ 150,094	18.67%	2.68	78	8	3,509	1	12	4	
Benchmarks at the 10th Percentile	12,118	1,149	1,152	274	17,398	1,407	0.84	0.04	\$ 50,994	7.28%	1.03	42	2					
50th Percentile	19,616	1,978	2,638	1,388	30,301	3,145	1.84	0.15	\$ 101,509	12.46%	1.73	85	5					
70th Percentile	23,641	3,012	3,982	3,661	35,808	3,534	2.82	0.34	\$ 112,155	14.77%	2.21	119	10					

RED represents a value below the 10th percentile

GREEN represents a value equal to or above the 70th percentile

The benchmarks below represent per capita calculations of the peer group. The peer group includes all certified city and county libraries with a legal services area under 50,000 people.

	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Programming Attendance per capita	BENCHMARK #3 Internet Terminal Users per capita	BENCHMARK #4 WIFI Users per capita	BENCHMARK #5 Circulation of Physical Materials per capita	BENCHMARK #6 Circulation of Electronic Materials per capita	BENCHMARK #7 Turnover Rate of Physical Materials	BENCHMARK #8 Turnover Rate of Electronic Materials	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Collections Budget percentage	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Programming Opportunities per capita	BENCHMARK #13 Internet Terminals per capita
Benchmark 10th Percentile	3.453361	0.327529	0.328192	0.077958	4.958002	0.401058	0.838726	0.040486	14.532402	0.072795	0.000294	0.011991	0.000560
Benchmark 50th Percentile	5.590125	0.563833	0.751773	0.395655	8.635169	0.896363	1.835515	0.151407	28.928257	0.124565	0.000492	0.024185	0.001452
Benchmark 70th Percentile	6.737245	0.858467	1.134878	1.043291	10.204679	1.007070	2.819711	0.342013	31.962150	0.147713	0.000630	0.034025	0.002780
Lowest	2.120904	0.195984	0.121620	0.025478	1.239471	0.196181	0.418961	0.008769	9.329924	0.040279	0.000156	0.006570	0.000206
Median	5.590125	0.563833	0.751773	0.395655	8.635169	0.896363	1.835515	0.151407	28.928257	0.124565	0.000492	0.024185	0.001452
Average	6.382416	1.243055	1.175671	1.487524	8.927197	0.907559	2.377922	0.334116	31.171126	0.134558	0.000576	0.033285	0.002307
Highest	21.142306	19.526935	9.109928	18.652365	21.770389	2.333752	7.524902	3.380136	142.436679	0.324781	0.002056	0.114178	0.008783