BENCHMARKS 2019
Key performance indicators of public library services in Utah
Requirement: Meet or exceed at least 7 of the 12 benchmarks at the 10th percentile

Utah State Library Division
A DIVISION OF THE UTAH DEPARTMENT OF HERITAGE & ARTS

AMERICAN FORK CITY LIBRARY	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	172,073	282,184	54,348	3.21	0.68	12,480	7,291	16,358	$937,914	12.50%	12.20	485	29,527	0	12	4
Benchmarks at the 10th Percentile	100,841	148,761	17,459	0.80	0.02	8,338	0	10,348	$462,030	7.67%	8.57	323				
50th Percentile	149,611	234,879	33,975	1.83	0.10	22,952	6,467	19,394	$815,972	11.89%	15.20	785				
70th Percentile	187,433	271,868	38,610	2.88	0.22	35,113	30,353	29,870	$941,463	14.55%	18.84	1,076				

RED represents a value below the 10th percentile

GREEN represents a value equal to or above the 70th percentile

The benchmarks below represent per capita calculations of the peer group. The peer group includes all certified city and county libraries with a legal services area under 50,000 people.	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
70th Percentile	6.347860	9.207425	1.307603	2.879406	0.220053	1.189197	1.027962	1.011624	$31.88	14.55%	0.000638	0.036428
Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
Highest	21.217355	18.736128	2.977805	7.222286	2.274013	8.848460	16.744056	21.869074	$149.01	26.26%	0.001611	0.110701

Source: Statistical Annual Report of Public Library Services, FY2018. Utah State Library Division

BENCHMARKS 2019
Key performance indicators of public library services in Utah
Requirement: Meet or exceed at least 7 of the 12 benchmarks at the 10th percentile

Utah State Library
Division
A DIVISION OF THE UTAH
DEPARTMENT OF HERITAGE & ARTS

BEAVER PUBLIC LIBRARY

	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	13,223	20,881	3,079	1.15	0.04	1,507	1,456	2,929	$155,406	11.56%	2.32	107	3,654	0	12	1
Benchmarks at the 10th Percentile	12,479	18,409	2,161	0.80	0.02	1,032	0	1,281	$57,177	7.67%	1.06	40				
50th Percentile	18,515	29,067	4,204	1.83	0.10	2,840	800	2,400	$100,977	11.89%	1.88	97				
70th Percentile	23,195	33,644	4,778	2.88	0.22	4,345	3,756	3,696	$116,507	14.55%	2.33	133				

RED represents a value below the 10th percentile

GREEN represents a value equal to or above the 70th percentile

The benchmarks below represent per capita calculations of the peer group. The peer group includes all certified city and county libraries with a legal services area under 50,000 people.

	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
70th Percentile	6.347860	9.207425	1.307603	2.879406	0.220053	1.189197	1.027962	1.011624	$31.88	14.55%	0.000638	0.036428
Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
Highest	21.217355	18.736128	2.977805	7.222286	2.274013	8.848460	16.744056	21.869074	$149.01	26.26%	0.001611	0.110701

BENCHMARKS 2019

Key performance indicators of public library services in Utah

Requirement: Meet or exceed at least 7 of the 12 benchmarks at the 10th percentile

Utah State Library Division — A DIVISION OF THE UTAH DEPARTMENT OF HERITAGE & ARTS

BRIGHAM CITY LIBRARY

	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	194,134	248,016	32,210	3.89	0.40	15,734	120,120	8,364	$607,211	18.47%	8.00	721	19,182	0	12	8
Benchmarks at the 10th Percentile	65,511	96,642	11,342	0.80	0.02	5,417	0	6,723	$300,154	7.67%	5.57	210				
50th Percentile	97,194	152,588	22,072	1.83	0.10	14,911	4,201	12,599	$530,090	11.89%	9.87	510				
70th Percentile	121,765	176,617	25,082	2.88	0.22	22,811	19,718	19,405	$611,615	14.55%	12.24	699				

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GREEN represents a value equal to or above the 70th percentile

The benchmarks below represent per capita calculations of the peer group. The peer group includes all certified city and county libraries with a legal services area under 50,000 people.

	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
70th Percentile	6.347860	9.207425	1.307603	2.879406	0.220053	1.189197	1.027962	1.011624	$31.88	14.55%	0.000638	0.036428
Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
Highest	21.217355	18.736128	2.977805	7.222286	2.274013	8.848460	16.744056	21.869074	$149.01	26.26%	0.001611	0.110701

BENCHMARKS 2019
Key performance indicators of public library services in Utah
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CEDAR CITY PUBLIC LIBRARY

	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	209,475	214,835	40,085	2.23	0.50	36,131	0	14,015	$600,934	13.94%	9.40	281	31,806	2	10	2
Benchmarks at the 10th Percentile	108,624	160,243	18,806	0.80	0.02	8,981	0	11,147	$497,691	7.67%	9.23	348				
50th Percentile	161,159	253,008	36,597	1.83	0.10	24,724	6,967	20,891	$878,952	11.89%	16.37	846				
70th Percentile	201,900	292,851	41,590	2.88	0.22	37,824	32,695	32,176	$1,014,129	14.55%	20.29	1,159				

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The benchmarks below represent per capita calculations of the peer group. The peer group includes all certified city and county libraries with a legal services area under 50,000 people.

	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
70th Percentile	6.347860	9.207425	1.307603	2.879406	0.220053	1.189197	1.027962	1.011624	$31.88	14.55%	0.000638	0.036428
Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
Highest	21.217355	18.736128	2.977805	7.222286	2.274013	8.848460	16.744056	21.869074	$149.01	26.26%	0.001611	0.110701

Source: Statistical Annual Report of Public Library Services, FY2018. Utah State Library Division

BENCHMARKS 2019

Key performance indicators of public library services in Utah

Requirement: Meet or exceed at least 7 of the 12 benchmarks at the 10th percentile

Utah State Library Division — A DIVISION OF THE UTAH DEPARTMENT OF HERITAGE & ARTS

DELTA CITY LIBRARY

	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	18,146	30,099	5,973	0.95	0.07	2,079	222	2,883	$155,314	19.09%	2.68	93	3,546	0	12	4
Benchmarks at the 10th Percentile	12,110	17,865	2,097	0.80	0.02	1,001	0	1,243	$55,487	7.67%	1.03	39				
50th Percentile	17,967	28,207	4,080	1.83	0.10	2,756	777	2,329	$97,993	11.89%	1.83	94				
70th Percentile	22,510	32,650	4,637	2.88	0.22	4,217	3,645	3,587	$113,064	14.55%	2.26	129				

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The benchmarks below represent per capita calculations of the peer group. The peer group includes all certified city and county libraries with a legal services area under 50,000 people.

	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
70th Percentile	6.347860	9.207425	1.307603	2.879406	0.220053	1.189197	1.027962	1.011624	$31.88	14.55%	0.000638	0.036428
Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
Highest	21.217355	18.736128	2.977805	7.222286	2.274013	8.848460	16.744056	21.869074	$149.01	26.26%	0.001611	0.110701

BENCHMARKS 2019
Key performance indicators of public library services in Utah
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Utah State Library Division
A DIVISION OF THE UTAH DEPARTMENT OF HERITAGE & ARTS

DUCHESNE COUNTY LIBRARY SYSTEM	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	90,607	115,515	11,926	1.38	0.15	10,510	29,376	6,959	$757,752	18.86%	11.90	235	20,026	1	11	3
Benchmarks at the 10th Percentile	68,393	100,894	11,841	0.80	0.02	5,655	0	7,018	$313,361	7.67%	5.81	219				
50th Percentile	101,470	159,301	23,043	1.83	0.10	15,567	4,386	13,154	$553,414	11.89%	10.31	533				
70th Percentile	127,122	184,388	26,186	2.88	0.22	23,815	20,586	20,259	$638,525	14.55%	12.77	730				

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Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
70th Percentile	6.347860	9.207425	1.307603	2.879406	0.220053	1.189197	1.027962	1.011624	$31.88	14.55%	0.000638	0.036428
Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
Highest	21.217355	18.736128	2.977805	7.222286	2.274013	8.848460	16.744056	21.869074	$149.01	26.26%	0.001611	0.110701

BENCHMARKS 2019

Key performance indicators of public library services in Utah
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Utah State Library Division
A DIVISION OF THE UTAH DEPARTMENT OF HERITAGE & ARTS

EAGLE MOUNTAIN PUBLIC LIBRARY

	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	178,418	136,124	29,484	2.73	0.37	14,803	485	12,711	$343,484	12.02%	6.33	670	32,204	3	9	1
Benchmarks at the 10th Percentile	109,983	162,248	19,041	0.80	0.02	9,094	0	11,286	$503,918	7.67%	9.34	352				
50th Percentile	163,175	256,174	37,055	1.83	0.10	25,033	7,054	21,153	$889,950	11.89%	16.58	857				
70th Percentile	204,426	296,516	42,110	2.88	0.22	38,297	33,104	32,578	$1,026,819	14.55%	20.54	1,173				

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GREEN represents a value equal to or above the 70th percentile

The benchmarks below represent per capita calculations of the peer group. The peer group includes all certified city and county libraries with a legal services area under 50,000 people.

	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
70th Percentile	6.347860	9.207425	1.307603	2.879406	0.220053	1.189197	1.027962	1.011624	$31.88	14.55%	0.000638	0.036428
Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
Highest	21.217355	18.736128	2.977805	7.222286	2.274013	8.848460	16.744056	21.869074	$149.01	26.26%	0.001611	0.110701

BENCHMARKS 2019
Key performance indicators of public library services in Utah
Requirement: Meet or exceed at least 7 of the 12 benchmarks at the 10th percentile

Utah State Library Division
A DIVISION OF THE UTAH DEPARTMENT OF HERITAGE & ARTS

EMERY COUNTY LIBRARY

	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	66,714	100,999	6,940	0.90	0.09	14,773	7,000	16,555	$874,751	5.09%	12.75	854	10,077	1	11	7
Benchmarks at the 10th Percentile	34,415	50,769	5,958	0.80	0.02	2,845	0	3,532	$157,682	7.67%	2.92	110				
50th Percentile	51,059	80,160	11,595	1.83	0.10	7,833	2,207	6,619	$278,476	11.89%	5.19	268				
70th Percentile	63,967	92,783	13,177	2.88	0.22	11,984	10,359	10,194	$321,303	14.55%	6.43	367				

RED represents a value below the 10th percentile

GREEN represents a value equal to or above the 70th percentile

The benchmarks below represent per capita calculations of the peer group. The peer group includes all certified city and county libraries with a legal services area under 50,000 people.

	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
70th Percentile	6.347860	9.207425	1.307603	2.879406	0.220053	1.189197	1.027962	1.011624	$31.88	14.55%	0.000638	0.036428
Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
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BENCHMARKS 2019

Key performance indicators of public library services in Utah

Requirement: Meet or exceed at least 7 of the 12 benchmarks at the 10th percentile

Utah State Library Division
A DIVISION OF THE UTAH DEPARTMENT OF HERITAGE & ARTS

EPHRAIM PUBLIC LIBRARY

	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	52,338	53,331	6,896	2.22	0.09	4,542	0	2,527	$108,405	13.78%	3.50	73	7,146	3	9	1
Benchmarks at the 10th Percentile	24,405	36,003	4,225	0.80	0.02	2,018	0	2,504	$111,818	7.67%	2.07	78				
50th Percentile	36,208	56,845	8,222	1.83	0.10	5,555	1,565	4,694	$197,478	11.89%	3.68	190				
70th Percentile	45,362	65,796	9,344	2.88	0.22	8,498	7,346	7,229	$227,849	14.55%	4.56	260				

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GREEN represents a value equal to or above the 70th percentile

The benchmarks below represent per capita calculations of the peer group. The peer group includes all certified city and county libraries with a legal services area under 50,000 people.

	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
70th Percentile	6.347860	9.207425	1.307603	2.879406	0.220053	1.189197	1.027962	1.011624	$31.88	14.55%	0.000638	0.036428
Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
Highest	21.217355	18.736128	2.977805	7.222286	2.274013	8.848460	16.744056	21.869074	$149.01	26.26%	0.001611	0.110701

BENCHMARKS 2019
Key performance indicators of public library services in Utah
Requirement: Meet or exceed at least 7 of the 12 benchmarks at the 10th percentile

Utah State Library Division
A DIVISION OF THE UTAH DEPARTMENT OF HERITAGE & ARTS

PRESIDENT MILLARD FILLMORE LIBRARY

	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	20,198	22,352	4,596	0.83	0.06	2,478	5,800	6,164	$178,263	7.16%	2.00	155	4,031	1	11	4
Benchmarks at the 10th Percentile	13,767	20,309	2,383	0.80	0.02	1,138	0	1,413	$63,076	7.67%	1.17	44				
50th Percentile	20,425	32,066	4,638	1.83	0.10	3,133	883	2,648	$111,396	11.89%	2.08	107				
70th Percentile	25,588	37,115	5,271	2.88	0.22	4,794	4,144	4,078	$128,528	14.55%	2.57	147				

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The benchmarks below represent per capita calculations of the peer group. The peer group includes all certified city and county libraries with a legal services area under 50,000 people.

	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
70th Percentile	6.347860	9.207425	1.307603	2.879406	0.220053	1.189197	1.027962	1.011624	$31.88	14.55%	0.000638	0.036428
Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
Highest	21.217355	18.736128	2.977805	7.222286	2.274013	8.848460	16.744056	21.869074	$149.01	26.26%	0.001611	0.110701

Source: Statistical Annual Report of Public Library Services, FY2018. Utah State Library Division

BENCHMARKS 2019
Key performance indicators of public library services in Utah
Requirement: Meet or exceed at least 7 of the 12 benchmarks at the 10th percentile

Utah State Library
Division
A DIVISION OF THE UTAH
DEPARTMENT OF HERITAGE & ARTS

GARLAND PUBLIC LIBRARY

	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	11,698	21,877	2,744	1.47	0.03	1,710	452	2,466	$80,354	24.19%	1.75	122	2,528	0	12	3
Benchmarks at the 10th Percentile	8,634	12,736	1,495	0.80	0.02	714	0	886	$39,557	7.67%	0.73	28				
50th Percentile	12,809	20,110	2,909	1.83	0.10	1,965	554	1,660	$69,861	11.89%	1.30	67				
70th Percentile	16,047	23,276	3,306	2.88	0.22	3,006	2,599	2,557	$80,605	14.55%	1.61	92				

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The benchmarks below represent per capita calculations of the peer group. The peer group includes all certified city and county libraries with a legal services area under 50,000 people.

	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
70th Percentile	6.347860	9.207425	1.307603	2.879406	0.220053	1.189197	1.027962	1.011624	$31.88	14.55%	0.000638	0.036428
Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
Highest	21.217355	18.736128	2.977805	7.222286	2.274013	8.848460	16.744056	21.869074	$149.01	26.26%	0.001611	0.110701

BENCHMARKS 2019
Key performance indicators of public library services in Utah
Requirement: Meet or exceed at least 7 of the 12 benchmarks at the 10th percentile

Utah State Library Division
A DIVISION OF THE UTAH DEPARTMENT OF HERITAGE & ARTS

GRAND COUNTY PUBLIC LIBRARY	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	152,423	163,639	14,904	3.02	0.19	85,600	161,982	12,727	$785,012	7.17%	11.50	435	9,674	1	11	10
Benchmarks at the 10th Percentile	33,039	48,739	5,720	0.80	0.02	2,732	0	3,390	$151,376	7.67%	2.81	106				
50th Percentile	49,017	76,954	11,131	1.83	0.10	7,520	2,119	6,354	$267,339	11.89%	4.98	257				
70th Percentile	61,409	89,073	12,650	2.88	0.22	11,504	9,945	9,786	$308,454	14.55%	6.17	352				

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The benchmarks below represent per capita calculations of the peer group. The peer group includes all certified city and county libraries with a legal services area under 50,000 people.	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
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Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
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Source: Statistical Annual Report of Public Library Services, FY2018. Utah State Library Division

BENCHMARKS 2019
Key performance indicators of public library services in Utah
Requirement: Meet or exceed at least 7 of the 12 benchmarks at the 10th percentile

Utah State Library Division — A DIVISION OF THE UTAH DEPARTMENT OF HERITAGE & ARTS

GRANTSVILLE CITY LIBRARY

	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	55,182	55,448	12,673	1.44	0.16	4,431	0	5,052	$252,197	4.42%	4.00	375	11,000	2	10	0
Benchmarks at the 10th Percentile	37,567	55,420	6,504	0.80	0.02	3,106	0	3,855	$172,125	7.67%	3.19	120				
50th Percentile	55,736	87,502	12,657	1.83	0.10	8,551	2,409	7,225	$303,983	11.89%	5.66	293				
70th Percentile	69,826	101,282	14,384	2.88	0.22	13,081	11,308	11,128	$350,733	14.55%	7.02	401				

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	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
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Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
Highest	21.217355	18.736128	2.977805	7.222286	2.274013	8.848460	16.744056	21.869074	$149.01	26.26%	0.001611	0.110701

BENCHMARKS 2019

Key performance indicators of public library services in Utah

Requirement: Meet or exceed at least 7 of the 12 benchmarks at the 10th percentile

Utah State Library Division — A DIVISION OF THE UTAH DEPARTMENT OF HERITAGE & ARTS

GUNNISON CIVIC LIBRARY

	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	8,473	15,885	1,901	1.07	0.02	1,723	184	5,398	$55,109	24.56%	1.00	120	1,813	0	12	3
Benchmarks at the 10th Percentile	6,192	9,134	1,072	0.80	0.02	512	0	635	$28,369	7.67%	0.53	20				
50th Percentile	9,186	14,422	2,086	1.83	0.10	1,409	397	1,191	$50,102	11.89%	0.93	48				
70th Percentile	11,509	16,693	2,371	2.88	0.22	2,156	1,864	1,834	$57,807	14.55%	1.16	66				

RED represents a value below the 10th percentile

GREEN represents a value equal to or above the 70th percentile

The benchmarks below represent per capita calculations of the peer group. The peer group includes all certified city and county libraries with a legal services area under 50,000 people.

	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
70th Percentile	6.347860	9.207425	1.307603	2.879406	0.220053	1.189197	1.027962	1.011624	$31.88	14.55%	0.000638	0.036428
Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
Highest	21.217355	18.736128	2.977805	7.222286	2.274013	8.848460	16.744056	21.869074	$149.01	26.26%	0.001611	0.110701

Source: Statistical Annual Report of Public Library Services, FY2018. Utah State Library Division

BENCHMARKS 2019

Key performance indicators of public library services in Utah

Requirement: Meet or exceed at least 7 of the 12 benchmarks at the 10th percentile

Utah State Library Division — A DIVISION OF THE UTAH DEPARTMENT OF HERITAGE & ARTS

HELPER CITY LIBRARY

	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	7,027	4,820	628	0.44	0.01	1,841	1,900	1,949	$38,069	9.13%	1.50	109	2,091	5	7	2
Benchmarks at the 10th Percentile	7,141	10,535	1,236	0.80	0.02	590	0	733	$32,719	7.67%	0.61	23				
50th Percentile	10,595	16,633	2,406	1.83	0.10	1,625	458	1,373	$57,784	11.89%	1.08	56				
70th Percentile	13,273	19,253	2,734	2.88	0.22	2,487	2,149	2,115	$66,671	14.55%	1.33	76				

RED represents a value below the 10th percentile

GREEN represents a value equal to or above the 70th percentile

The benchmarks below represent per capita calculations of the peer group. The peer group includes all certified city and county libraries with a legal services area under 50,000 people.

	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
70th Percentile	6.347860	9.207425	1.307603	2.879406	0.220053	1.189197	1.027962	1.011624	$31.88	14.55%	0.000638	0.036428
Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
Highest	21.217355	18.736128	2.977805	7.222286	2.274013	8.848460	16.744056	21.869074	$149.01	26.26%	0.001611	0.110701

Source: Statistical Annual Report of Public Library Services, FY2018. Utah State Library Division

BENCHMARKS 2019
Key performance indicators of public library services in Utah
Requirement: Meet or exceed at least 7 of the 12 benchmarks at the 10th percentile

Utah State Library Division — A DIVISION OF THE UTAH DEPARTMENT OF HERITAGE & ARTS

HIGHLAND CITY LIBRARY

	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	65,132	159,377	28,864	3.49	0.36	0	0	13,414	$305,002	10.26%	5.50	215	18,957	3	9	3
Benchmarks at the 10th Percentile	64,742	95,508	11,209	0.80	0.02	5,353	0	6,644	$296,633	7.67%	5.50	207				
50th Percentile	96,054	150,798	21,813	1.83	0.10	14,736	4,152	12,452	$523,872	11.89%	9.76	504				
70th Percentile	120,336	174,545	24,788	2.88	0.22	22,544	19,487	19,177	$604,440	14.55%	12.09	691				

RED represents a value below the 10th percentile

GREEN represents a value equal to or above the 70th percentile

The benchmarks below represent per capita calculations of the peer group. The peer group includes all certified city and county libraries with a legal services area under 50,000 people.

	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
70th Percentile	6.347860	9.207425	1.307603	2.879406	0.220053	1.189197	1.027962	1.011624	$31.88	14.55%	0.000638	0.036428
Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
Highest	21.217355	18.736128	2.977805	7.222286	2.274013	8.848460	16.744056	21.869074	$149.01	26.26%	0.001611	0.110701

Source: Statistical Annual Report of Public Library Services, FY2018. Utah State Library Division

BENCHMARKS 2019
Key performance indicators of public library services in Utah
Requirement: Meet or exceed at least 7 of the 12 benchmarks at the 10th percentile

Utah State Library Division
A DIVISION OF THE UTAH DEPARTMENT OF HERITAGE & ARTS

HYRUM LIBRARY

	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	83,548	260,767	19,462	3.89	0.24	25,452	0	8,652	$268,007	12.70%	5.90	129	18,873	3	9	4
Benchmarks at the 10th Percentile	64,455	95,085	11,159	0.80	0.02	5,329	0	6,614	$295,319	7.67%	5.48	206				
50th Percentile	95,628	150,130	21,716	1.83	0.10	14,671	4,134	12,397	$521,551	11.89%	9.72	502				
70th Percentile	119,803	173,772	24,678	2.88	0.22	22,444	19,401	19,092	$601,762	14.55%	12.04	688				

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GREEN represents a value equal to or above the 70th percentile

The benchmarks below represent per capita calculations of the peer group. The peer group includes all certified city and county libraries with a legal services area under 50,000 people.

	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
70th Percentile	6.347860	9.207425	1.307603	2.879406	0.220053	1.189197	1.027962	1.011624	$31.88	14.55%	0.000638	0.036428
Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
Highest	21.217355	18.736128	2.977805	7.222286	2.274013	8.848460	16.744056	21.869074	$149.01	26.26%	0.001611	0.110701

BENCHMARKS 2019
Key performance indicators of public library services in Utah
Requirement: Meet or exceed at least 7 of the 12 benchmarks at the 10th percentile

Utah State Library Division
A DIVISION OF THE UTAH
DEPARTMENT OF HERITAGE & ARTS

KANAB CITY LIBRARY

	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	25,979	45,146	5,824	1.36	0.07	5,187	1,457	2,153	$135,433	7.68%	2.50	121	4,687	0	12	1
Benchmarks at the 10th Percentile	16,007	23,614	2,771	0.80	0.02	1,323	0	1,643	$73,341	7.67%	1.36	51				
50th Percentile	23,749	37,284	5,393	1.83	0.10	3,643	1,027	3,079	$129,524	11.89%	2.41	125				
70th Percentile	29,752	43,155	6,129	2.88	0.22	5,574	4,818	4,741	$149,444	14.55%	2.99	171				

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GREEN represents a value equal to or above the 70th percentile

The benchmarks below represent per capita calculations of the peer group. The peer group includes all certified city and county libraries with a legal services area under 50,000 people.

	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
70th Percentile	6.347860	9.207425	1.307603	2.879406	0.220053	1.189197	1.027962	1.011624	$31.88	14.55%	0.000638	0.036428
Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
Highest	21.217355	18.736128	2.977805	7.222286	2.274013	8.848460	16.744056	21.869074	$149.01	26.26%	0.001611	0.110701

BENCHMARKS 2019
Key performance indicators of public library services in Utah
Requirement: Meet or exceed at least 7 of the 12 benchmarks at the 10th percentile

Utah State Library Division
A DIVISION OF THE UTAH DEPARTMENT OF HERITAGE & ARTS

LEWISTON PUBLIC LIBRARY

	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	7,747	19,180	2,940	1.00	0.04	747	400	2,431	$39,895	16.45%	1.25	65	1,809	0	12	5
Benchmarks at the 10th Percentile	6,178	9,114	1,070	0.80	0.02	511	0	634	$28,307	7.67%	0.52	20				
50th Percentile	9,166	14,390	2,082	1.83	0.10	1,406	396	1,188	$49,991	11.89%	0.93	48				
70th Percentile	11,483	16,656	2,365	2.88	0.22	2,151	1,860	1,830	$57,680	14.55%	1.15	66				

RED represents a value below the 10th percentile

GREEN represents a value equal to or above the 70th percentile

The benchmarks below represent per capita calculations of the peer group. The peer group includes all certified city and county libraries with a legal services area under 50,000 people.

	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
70th Percentile	6.347860	9.207425	1.307603	2.879406	0.220053	1.189197	1.027962	1.011624	$31.88	14.55%	0.000638	0.036428
Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
Highest	21.217355	18.736128	2.977805	7.222286	2.274013	8.848460	16.744056	21.869074	$149.01	26.26%	0.001611	0.110701

Source: Statistical Annual Report of Public Library Services, FY2018. Utah State Library Division

BENCHMARKS 2019
Key performance indicators of public library services in Utah
Requirement: Meet or exceed at least 7 of the 12 benchmarks at the 10th percentile

Utah State Library Division
A DIVISION OF THE UTAH DEPARTMENT OF HERITAGE & ARTS

MANTI CITY LIBRARY

	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	21,600	19,202	3,919	0.72	0.05	5,026	768	1,458	$85,594	21.87%	3.75	39	3,540	1	11	3
Benchmarks at the 10th Percentile	12,090	17,835	2,093	0.80	0.02	1,000	0	1,241	$55,393	7.67%	1.03	39				
50th Percentile	17,937	28,160	4,073	1.83	0.10	2,752	775	2,325	$97,827	11.89%	1.82	94				
70th Percentile	22,471	32,594	4,629	2.88	0.22	4,210	3,639	3,581	$112,872	14.55%	2.26	129				

RED represents a value below the 10th percentile

GREEN represents a value equal to or above the 70th percentile

The benchmarks below represent per capita calculations of the peer group. The peer group includes all certified city and county libraries with a legal services area under 50,000 people.

	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
70th Percentile	6.347860	9.207425	1.307603	2.879406	0.220053	1.189197	1.027962	1.011624	$31.88	14.55%	0.000638	0.036428
Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
Highest	21.217355	18.736128	2.977805	7.222286	2.274013	8.848460	16.744056	21.869074	$149.01	26.26%	0.001611	0.110701

BENCHMARKS 2019

Key performance indicators of public library services in Utah

Requirement: Meet or exceed at least 7 of the 12 benchmarks at the 10th percentile

Utah State Library Division — A DIVISION OF THE UTAH DEPARTMENT OF HERITAGE & ARTS

MILFORD PUBLIC LIBRARY

	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	6,419	10,951	1,670	0.80	0.02	2,033	0	1,581	$66,377	17.96%	1.62	56	1,648	2	10	4
Benchmarks at the 10th Percentile	5,628	8,303	974	0.80	0.02	465	0	578	$25,787	7.67%	0.48	18				
50th Percentile	8,350	13,109	1,896	1.83	0.10	1,281	361	1,082	$45,542	11.89%	0.85	44				
70th Percentile	10,461	15,174	2,155	2.88	0.22	1,960	1,694	1,667	$52,546	14.55%	1.05	60				

RED represents a value below the 10th percentile

GREEN represents a value equal to or above the 70th percentile

The benchmarks below represent per capita calculations of the peer group. The peer group includes all certified city and county libraries with a legal services area under 50,000 people.

	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
70th Percentile	6.347860	9.207425	1.307603	2.879406	0.220053	1.189197	1.027962	1.011624	$31.88	14.55%	0.000638	0.036428
Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
Highest	21.217355	18.736128	2.977805	7.222286	2.274013	8.848460	16.744056	21.869074	$149.01	26.26%	0.001611	0.110701

Source: Statistical Annual Report of Public Library Services, FY2018. Utah State Library Division

BENCHMARKS 2019

Key performance indicators of public library services in Utah

Requirement: Meet or exceed at least 7 of the 12 benchmarks at the 10th percentile

Utah State Library Division
A DIVISION OF THE UTAH DEPARTMENT OF HERITAGE & ARTS

MINERSVILLE PUBLIC LIBRARY

	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	7,000	9,063	498	0.67	0.01	1,350	780	1,680	$45,400	9.92%	0.81	120	1,084	3	9	6
Benchmarks at the 10th Percentile	3,702	5,461	641	0.80	0.02	306	0	380	$16,962	7.67%	0.31	12				
50th Percentile	5,493	8,623	1,247	1.83	0.10	843	237	712	$29,956	11.89%	0.56	29				
70th Percentile	6,881	9,981	1,417	2.88	0.22	1,289	1,114	1,097	$34,563	14.55%	0.69	39				

RED represents a value below the 10th percentile

GREEN represents a value equal to or above the 70th percentile

The benchmarks below represent per capita calculations of the peer group. The peer group includes all certified city and county libraries with a legal services area under 50,000 people.

	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
70th Percentile	6.347860	9.207425	1.307603	2.879406	0.220053	1.189197	1.027962	1.011624	$31.88	14.55%	0.000638	0.036428
Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
Highest	21.217355	18.736128	2.977805	7.222286	2.274013	8.848460	16.744056	21.869074	$149.01	26.26%	0.001611	0.110701

Source: Statistical Annual Report of Public Library Services, FY2018. Utah State Library Division

BENCHMARKS 2019
Key performance indicators of public library services in Utah
Requirement: Meet or exceed at least 7 of the 12 benchmarks at the 10th percentile

Utah State Library Division
A DIVISION OF THE UTAH DEPARTMENT OF HERITAGE & ARTS

MONROE PUBLIC LIBRARY

	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	12,907	10,502	2,673	0.79	0.03	3,172	7,461	1,395	$53,124	17.96%	1.50	60	2,326	2	10	4
Benchmarks at the 10th Percentile	7,944	11,719	1,375	0.80	0.02	657	0	815	$36,397	7.67%	0.67	25				
50th Percentile	11,786	18,503	2,676	1.83	0.10	1,808	509	1,528	$64,278	11.89%	1.20	62				
70th Percentile	14,765	21,416	3,041	2.88	0.22	2,766	2,391	2,353	$74,164	14.55%	1.48	85				

RED represents a value below the 10th percentile

GREEN represents a value equal to or above the 70th percentile

The benchmarks below represent per capita calculations of the peer group. The peer group includes all certified city and county libraries with a legal services area under 50,000 people.

	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
70th Percentile	6.347860	9.207425	1.307603	2.879406	0.220053	1.189197	1.027962	1.011624	$31.88	14.55%	0.000638	0.036428
Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
Highest	21.217355	18.736128	2.977805	7.222286	2.274013	8.848460	16.744056	21.869074	$149.01	26.26%	0.001611	0.110701

BENCHMARKS 2019
Key performance indicators of public library services in Utah
Requirement: Meet or exceed at least 7 of the 12 benchmarks at the 10th percentile

Utah State Library Division
A DIVISION OF THE UTAH DEPARTMENT OF HERITAGE & ARTS

MORGAN COUNTY LIBRARY

	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	55,939	98,523	8,238	2.10	0.10	7,924	725	5,339	$207,023	8.95%	4.10	193	11,873	0	12	0
Benchmarks at the 10th Percentile	40,549	59,818	7,020	0.80	0.02	3,353	0	4,161	$185,785	7.67%	3.44	130				
50th Percentile	60,160	94,447	13,662	1.83	0.10	9,229	2,601	7,799	$328,108	11.89%	6.11	316				
70th Percentile	75,368	109,320	15,525	2.88	0.22	14,119	12,205	12,011	$378,568	14.55%	7.57	433				

RED represents a value below the 10th percentile

GREEN represents a value equal to or above the 70th percentile

The benchmarks below represent per capita calculations of the peer group. The peer group includes all certified city and county libraries with a legal services area under 50,000 people.

	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
70th Percentile	6.347860	9.207425	1.307603	2.879406	0.220053	1.189197	1.027962	1.011624	$31.88	14.55%	0.000638	0.036428
Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
Highest	21.217355	18.736128	2.977805	7.222286	2.274013	8.848460	16.744056	21.869074	$149.01	26.26%	0.001611	0.110701

Source: Statistical Annual Report of Public Library Services, FY2018. Utah State Library Division

BENCHMARKS 2019

Key performance indicators of public library services in Utah

Requirement: Meet or exceed at least 7 of the 12 benchmarks at the 10th percentile

Utah State Library Division — A DIVISION OF THE UTAH DEPARTMENT OF HERITAGE & ARTS

MT. PLEASANT PUBLIC LIBRARY

	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	32,432	48,311	6,039	1.32	0.08	5,938	0	8,302	$106,520	11.05%	3.00	210	3,418	1	11	7
Benchmarks at the 10th Percentile	11,673	17,220	2,021	0.80	0.02	965	0	1,198	$53,484	7.67%	0.99	37				
50th Percentile	17,319	27,189	3,933	1.83	0.10	2,657	749	2,245	$94,456	11.89%	1.76	91				
70th Percentile	21,697	31,471	4,469	2.88	0.22	4,065	3,514	3,458	$108,982	14.55%	2.18	125				

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GREEN represents a value equal to or above the 70th percentile

The benchmarks below represent per capita calculations of the peer group. The peer group includes all certified city and county libraries with a legal services area under 50,000 people.

	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
70th Percentile	6.347860	9.207425	1.307603	2.879406	0.220053	1.189197	1.027962	1.011624	$31.88	14.55%	0.000638	0.036428
Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
Highest	21.217355	18.736128	2.977805	7.222286	2.274013	8.848460	16.744056	21.869074	$149.01	26.26%	0.001611	0.110701

BENCHMARKS 2019
Key performance indicators of public library services in Utah
Requirement: Meet or exceed at least 7 of the 12 benchmarks at the 10th percentile

Utah State Library
Division
A DIVISION OF THE UTAH
DEPARTMENT OF HERITAGE & ARTS

MURRAY PUBLIC LIBRARY	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	346,685	418,148	57,246	6.75	2.27	36,667	64,397	1,078,036	$1,555,543	14.55%	15.50	1,117	49,295	0	12	5
Benchmarks at the 10th Percentile	168,353	248,355	29,147	0.80	0.02	13,920	0	17,276	$771,353	7.67%	14.30	539				
50th Percentile	249,774	392,129	56,721	1.83	0.10	38,319	10,797	32,379	$1,362,256	11.89%	25.38	1,311				
70th Percentile	312,918	453,880	64,458	2.88	0.22	58,621	50,673	49,868	$1,571,762	14.55%	31.45	1,796				

RED represents a value below the 10th percentile

GREEN represents a value equal to or above the 70th percentile

The benchmarks below represent per capita calculations of the peer group. The peer group includes all certified city and county libraries with a legal services area under 50,000 people.	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
70th Percentile	6.347860	9.207425	1.307603	2.879406	0.220053	1.189197	1.027962	1.011624	$31.88	14.55%	0.000638	0.036428
Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
Highest	21.217355	18.736128	2.977805	7.222286	2.274013	8.848460	16.744056	21.869074	$149.01	26.26%	0.001611	0.110701

Source: Statistical Annual Report of Public Library Services, FY2018. Utah State Library Division

BENCHMARKS 2019

Key performance indicators of public library services in Utah

Requirement: Meet or exceed at least 7 of the 12 benchmarks at the 10th percentile

Utah State Library Division — A DIVISION OF THE UTAH DEPARTMENT OF HERITAGE & ARTS

NEPHI PUBLIC LIBRARY

	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	19,786	44,375	7,251	1.88	0.09	1,802	1,013	1,385	$93,451	13.72%	2.03	49	5,952	3	9	0
Benchmarks at the 10th Percentile	20,327	29,987	3,519	0.80	0.02	1,681	0	2,086	$93,135	7.67%	1.73	65				
50th Percentile	30,158	47,347	6,849	1.83	0.10	4,627	1,304	3,909	$164,482	11.89%	3.06	158				
70th Percentile	37,782	54,803	7,783	2.88	0.22	7,078	6,118	6,021	$189,778	14.55%	3.80	217				

RED represents a value below the 10th percentile

GREEN represents a value equal to or above the 70th percentile

The benchmarks below represent per capita calculations of the peer group. The peer group includes all certified city and county libraries with a legal services area under 50,000 people.

	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
70th Percentile	6.347860	9.207425	1.307603	2.879406	0.220053	1.189197	1.027962	1.011624	$31.88	14.55%	0.000638	0.036428
Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
Highest	21.217355	18.736128	2.977805	7.222286	2.274013	8.848460	16.744056	21.869074	$149.01	26.26%	0.001611	0.110701

Source: Statistical Annual Report of Public Library Services, FY2018. Utah State Library Division

BENCHMARKS 2019
Key performance indicators of public library services in Utah
Requirement: Meet or exceed at least 7 of the 12 benchmarks at the 10th percentile

Utah State Library Division — A DIVISION OF THE UTAH DEPARTMENT OF HERITAGE & ARTS

NEWTON TOWN LIBRARY

	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	8,978	15,195	2,415	0.82	0.03	949	3,452	4,257	$27,298	18.12%	0.85	84	811	0	12	9
Benchmarks at the 10th Percentile	2,770	4,086	480	0.80	0.02	229	0	284	$12,690	7.67%	0.24	9				
50th Percentile	4,109	6,451	933	1.83	0.10	630	178	533	$22,412	11.89%	0.42	22				
70th Percentile	5,148	7,467	1,060	2.88	0.22	964	834	820	$25,859	14.55%	0.52	30				

RED represents a value below the 10th percentile

GREEN represents a value equal to or above the 70th percentile

The benchmarks below represent per capita calculations of the peer group. The peer group includes all certified city and county libraries with a legal services area under 50,000 people.

	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
70th Percentile	6.347860	9.207425	1.307603	2.879406	0.220053	1.189197	1.027962	1.011624	$31.88	14.55%	0.000638	0.036428
Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
Highest	21.217355	18.736128	2.977805	7.222286	2.274013	8.848460	16.744056	21.869074	$149.01	26.26%	0.001611	0.110701

Source: Statistical Annual Report of Public Library Services, FY2018. Utah State Library Division

BENCHMARKS 2019

Key performance indicators of public library services in Utah
Requirement: Meet or exceed at least 7 of the 12 benchmarks at the 10th percentile

Utah State Library Division
A DIVISION OF THE UTAH DEPARTMENT OF HERITAGE & ARTS

NORTH LOGAN CITY LIBRARY	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	0	161,617	16,085	3.05	0.20	13,860	0	16,326	$375,828	20.09%	4.00	545	10,646	2	10	8
Benchmarks at the 10th Percentile	36,358	53,636	6,295	0.80	0.02	3,006	0	3,731	$166,585	7.67%	3.09	116				
50th Percentile	53,943	84,686	12,250	1.83	0.10	8,275	2,332	6,993	$294,200	11.89%	5.48	283				
70th Percentile	67,579	98,022	13,921	2.88	0.22	12,660	10,944	10,770	$339,446	14.55%	6.79	388				

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GREEN represents a value equal to or above the 70th percentile

The benchmarks below represent per capita calculations of the peer group. The peer group includes all certified city and county libraries with a legal services area under 50,000 people.	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
70th Percentile	6.347860	9.207425	1.307603	2.879406	0.220053	1.189197	1.027962	1.011624	$31.88	14.55%	0.000638	0.036428
Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
Highest	21.217355	18.736128	2.977805	7.222286	2.274013	8.848460	16.744056	21.869074	$149.01	26.26%	0.001611	0.110701

Source: Statistical Annual Report of Public Library Services, FY2018. Utah State Library Division

BENCHMARKS 2019
Key performance indicators of public library services in Utah
Requirement: Meet or exceed at least 7 of the 12 benchmarks at the 10th percentile

Utah State Library Division
A DIVISION OF THE UTAH DEPARTMENT OF HERITAGE & ARTS

PANGUITCH CITY LIBRARY

	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	28,500	8,516	1,750	0.61	0.02	3,000	2,300	1,850	$47,637	7.58%	1.00	70	1,688	3	9	5
Benchmarks at the 10th Percentile	5,765	8,504	998	0.80	0.02	477	0	592	$26,413	7.67%	0.49	18				
50th Percentile	8,553	13,428	1,942	1.83	0.10	1,312	370	1,109	$46,648	11.89%	0.87	45				
70th Percentile	10,715	15,542	2,207	2.88	0.22	2,007	1,735	1,708	$53,822	14.55%	1.08	61				

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The benchmarks below represent per capita calculations of the peer group. The peer group includes all certified city and county libraries with a legal services area under 50,000 people.

	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
70th Percentile	6.347860	9.207425	1.307603	2.879406	0.220053	1.189197	1.027962	1.011624	$31.88	14.55%	0.000638	0.036428
Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
Highest	21.217355	18.736128	2.977805	7.222286	2.274013	8.848460	16.744056	21.869074	$149.01	26.26%	0.001611	0.110701

BENCHMARKS 2019
Key performance indicators of public library services in Utah
Requirement: Meet or exceed at least 7 of the 12 benchmarks at the 10th percentile

Utah State Library Division
A DIVISION OF THE UTAH DEPARTMENT OF HERITAGE & ARTS

PARK CITY LIBRARY

	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	177,759	92,931	15,066	1.22	0.18	16,650	51,796	25,885	$1,248,437	8.06%	13.50	790	8,378	0	12	9
Benchmarks at the 10th Percentile	28,613	42,210	4,954	0.80	0.02	2,366	0	2,936	$131,096	7.67%	2.43	92				
50th Percentile	42,451	66,645	9,640	1.83	0.10	6,513	1,835	5,503	$231,524	11.89%	4.31	223				
70th Percentile	53,182	77,140	10,955	2.88	0.22	9,963	8,612	8,475	$267,131	14.55%	5.34	305				

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The benchmarks below represent per capita calculations of the peer group. The peer group includes all certified city and county libraries with a legal services area under 50,000 people.

	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
70th Percentile	6.347860	9.207425	1.307603	2.879406	0.220053	1.189197	1.027962	1.011624	$31.88	14.55%	0.000638	0.036428
Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
Highest	21.217355	18.736128	2.977805	7.222286	2.274013	8.848460	16.744056	21.869074	$149.01	26.26%	0.001611	0.110701

BENCHMARKS 2019
Key performance indicators of public library services in Utah
Requirement: Meet or exceed at least 7 of the 12 benchmarks at the 10th percentile

Utah State Library Division
A DIVISION OF THE UTAH DEPARTMENT OF HERITAGE & ARTS

PAROWAN PUBLIC LIBRARY

	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	22,776	21,765	1,680	0.83	0.02	15,480	0	1,950	$62,753	15.39%	1.80	36	3,038	3	9	3
Benchmarks at the 10th Percentile	10,375	15,306	1,796	0.80	0.02	858	0	1,065	$47,538	7.67%	0.88	33				
50th Percentile	15,393	24,166	3,496	1.83	0.10	2,362	665	1,995	$83,954	11.89%	1.56	81				
70th Percentile	19,285	27,972	3,972	2.88	0.22	3,613	3,123	3,073	$96,866	14.55%	1.94	111				

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The benchmarks below represent per capita calculations of the peer group. The peer group includes all certified city and county libraries with a legal services area under 50,000 people.

	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
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Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
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BENCHMARKS 2019
Key performance indicators of public library services in Utah
Requirement: Meet or exceed at least 7 of the 12 benchmarks at the 10th percentile

Utah State Library Division
A DIVISION OF THE UTAH DEPARTMENT OF HERITAGE & ARTS

PAYSON CITY LIBRARY

	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	68,000	121,258	16,742	3.22	0.21	10,500	3,000	8,360	$402,275	10.50%	8.75	338	19,892	0	12	1
Benchmarks at the 10th Percentile	67,935	100,219	11,762	0.80	0.02	5,617	0	6,971	$311,264	7.67%	5.77	218				
50th Percentile	100,791	158,236	22,888	1.83	0.10	15,463	4,357	13,066	$549,711	11.89%	10.24	529				
70th Percentile	126,272	183,154	26,011	2.88	0.22	23,656	20,448	20,123	$634,253	14.55%	12.69	725				

RED represents a value below the 10th percentile

GREEN represents a value equal to or above the 70th percentile

The benchmarks below represent per capita calculations of the peer group. The peer group includes all certified city and county libraries with a legal services area under 50,000 people.

	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
70th Percentile	6.347860	9.207425	1.307603	2.879406	0.220053	1.189197	1.027962	1.011624	$31.88	14.55%	0.000638	0.036428
Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
Highest	21.217355	18.736128	2.977805	7.222286	2.274013	8.848460	16.744056	21.869074	$149.01	26.26%	0.001611	0.110701

BENCHMARKS 2019

Key performance indicators of public library services in Utah
Requirement: Meet or exceed at least 7 of the 12 benchmarks at the 10th percentile

Utah State Library Division
A DIVISION OF THE UTAH DEPARTMENT OF HERITAGE & ARTS

PLEASANT GROVE PUBLIC LIBRARY

	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	154,928	331,790	53,243	5.27	0.67	9,000	10,742	22,463	$639,639	14.19%	12.00	644	38,845	1	11	3
Benchmarks at the 10th Percentile	132,664	195,707	22,968	0.80	0.02	10,969	0	13,614	$607,835	7.67%	11.27	425				
50th Percentile	196,825	309,002	44,696	1.83	0.10	30,196	8,508	25,515	$1,073,473	11.89%	20.00	1,033				
70th Percentile	246,583	357,662	50,794	2.88	0.22	46,194	39,931	39,297	$1,238,566	14.55%	24.78	1,415				

RED represents a value below the 10th percentile

GREEN represents a value equal to or above the 70th percentile

The benchmarks below represent per capita calculations of the peer group. The peer group includes all certified city and county libraries with a legal services area under 50,000 people.

	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
70th Percentile	6.347860	9.207425	1.307603	2.879406	0.220053	1.189197	1.027962	1.011624	$31.88	14.55%	0.000638	0.036428
Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
Highest	21.217355	18.736128	2.977805	7.222286	2.274013	8.848460	16.744056	21.869074	$149.01	26.26%	0.001611	0.110701

Source: Statistical Annual Report of Public Library Services, FY2018. Utah State Library Division

BENCHMARKS 2019
Key performance indicators of public library services in Utah
Requirement: Meet or exceed at least 7 of the 12 benchmarks at the 10th percentile

Utah State Library Division — A DIVISION OF THE UTAH DEPARTMENT OF HERITAGE & ARTS

PRICE CITY LIBRARY

	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	48,430	46,452	6,707	0.92	0.08	8,431	43,862	5,067	$274,779	16.47%	4.50	314	8,263	0	12	4
Benchmarks at the 10th Percentile	28,220	41,630	4,886	0.80	0.02	2,333	0	2,896	$129,297	7.67%	2.40	90				
50th Percentile	41,868	65,730	9,508	1.83	0.10	6,423	1,810	5,427	$228,346	11.89%	4.25	220				
70th Percentile	52,452	76,081	10,805	2.88	0.22	9,826	8,494	8,359	$263,464	14.55%	5.27	301				

RED represents a value below the 10th percentile

GREEN represents a value equal to or above the 70th percentile

The benchmarks below represent per capita calculations of the peer group. The peer group includes all certified city and county libraries with a legal services area under 50,000 people.

	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
70th Percentile	6.347860	9.207425	1.307603	2.879406	0.220053	1.189197	1.027962	1.011624	$31.88	14.55%	0.000638	0.036428
Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
Highest	21.217355	18.736128	2.977805	7.222286	2.274013	8.848460	16.744056	21.869074	$149.01	26.26%	0.001611	0.110701

Source: Statistical Annual Report of Public Library Services, FY2018. Utah State Library Division

BENCHMARKS 2019

Key performance indicators of public library services in Utah
Requirement: Meet or exceed at least 7 of the 12 benchmarks at the 10th percentile

Utah State Library Division
A DIVISION OF THE UTAH DEPARTMENT OF HERITAGE & ARTS

RICHFIELD PUBLIC LIBRARY

	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	33,546	43,136	8,338	1.50	0.10	13,582	0	1,210	$139,285	10.08%	3.22	193	7,750	2	10	1
Benchmarks at the 10th Percentile	26,468	39,046	4,582	0.80	0.02	2,188	0	2,716	$121,270	7.67%	2.25	85				
50th Percentile	39,269	61,649	8,917	1.83	0.10	6,024	1,698	5,090	$214,170	11.89%	3.99	206				
70th Percentile	49,196	71,358	10,134	2.88	0.22	9,216	7,967	7,840	$247,107	14.55%	4.94	282				

RED represents a value below the 10th percentile

GREEN represents a value equal to or above the 70th percentile

The benchmarks below represent per capita calculations of the peer group. The peer group includes all certified city and county libraries with a legal services area under 50,000 people.

	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
70th Percentile	6.347860	9.207425	1.307603	2.879406	0.220053	1.189197	1.027962	1.011624	$31.88	14.55%	0.000638	0.036428
Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
Highest	21.217355	18.736128	2.977805	7.222286	2.274013	8.848460	16.744056	21.869074	$149.01	26.26%	0.001611	0.110701

Source: Statistical Annual Report of Public Library Services, FY2018. Utah State Library Division

BENCHMARKS 2019
Key performance indicators of public library services in Utah
Requirement: Meet or exceed at least 7 of the 12 benchmarks at the 10th percentile

Utah State Library Division — A DIVISION OF THE UTAH DEPARTMENT OF HERITAGE & ARTS

RICHMOND PUBLIC LIBRARY

	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	10,267	34,701	5,052	1.78	0.06	1,761	6,430	4,116	$85,590	10.27%	1.75	127	2,665	0	12	7
Benchmarks at the 10th Percentile	9,102	13,427	1,576	0.80	0.02	753	0	934	$41,701	7.67%	0.77	29				
50th Percentile	13,503	21,199	3,066	1.83	0.10	2,072	584	1,750	$73,647	11.89%	1.37	71				
70th Percentile	16,917	24,538	3,485	2.88	0.22	3,169	2,740	2,696	$84,973	14.55%	1.70	97				

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The benchmarks below represent per capita calculations of the peer group. The peer group includes all certified city and county libraries with a legal services area under 50,000 people.

	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
70th Percentile	6.347860	9.207425	1.307603	2.879406	0.220053	1.189197	1.027962	1.011624	$31.88	14.55%	0.000638	0.036428
Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
Highest	21.217355	18.736128	2.977805	7.222286	2.274013	8.848460	16.744056	21.869074	$149.01	26.26%	0.001611	0.110701

Source: Statistical Annual Report of Public Library Services, FY2018. Utah State Library Division

BENCHMARKS 2019

Key performance indicators of public library services in Utah

Requirement: Meet or exceed at least 7 of the 12 benchmarks at the 10th percentile

Utah State Library Division — A DIVISION OF THE UTAH DEPARTMENT OF HERITAGE & ARTS

SALEM CITY LIBRARY

	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	37,000	80,785	10,057	3.52	0.13	4,394	1,000	2,880	$137,777	9.57%	3.33	128	8,210	0	12	2
Benchmarks at the 10th Percentile	28,039	41,363	4,854	0.80	0.02	2,318	0	2,877	$128,468	7.67%	2.38	90				
50th Percentile	41,599	65,308	9,447	1.83	0.10	6,382	1,798	5,393	$226,882	11.89%	4.23	218				
70th Percentile	52,116	75,593	10,735	2.88	0.22	9,763	8,440	8,305	$261,774	14.55%	5.24	299				

RED represents a value below the 10th percentile

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The benchmarks below represent per capita calculations of the peer group. The peer group includes all certified city and county libraries with a legal services area under 50,000 people.

	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
70th Percentile	6.347860	9.207425	1.307603	2.879406	0.220053	1.189197	1.027962	1.011624	$31.88	14.55%	0.000638	0.036428
Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
Highest	21.217355	18.736128	2.977805	7.222286	2.274013	8.848460	16.744056	21.869074	$149.01	26.26%	0.001611	0.110701

Source: Statistical Annual Report of Public Library Services, FY2018. Utah State Library Division

BENCHMARKS 2019

Key performance indicators of public library services in Utah

Requirement: Meet or exceed at least 7 of the 12 benchmarks at the 10th percentile

Utah State Library Division
A DIVISION OF THE UTAH DEPARTMENT OF HERITAGE & ARTS

SALINA PUBLIC LIBRARY

	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	11,460	15,543	2,936	1.07	0.04	1,165	4,120	982	$77,500	26.26%	1.90	69	4,337	4	8	1
Benchmarks at the 10th Percentile	14,812	21,850	2,564	0.80	0.02	1,225	0	1,520	$67,864	7.67%	1.26	47				
50th Percentile	21,975	34,500	4,990	1.83	0.10	3,371	950	2,849	$119,852	11.89%	2.23	115				
70th Percentile	27,531	39,933	5,671	2.88	0.22	5,158	4,458	4,387	$138,284	14.55%	2.77	158				

RED represents a value below the 10th percentile

GREEN represents a value equal to or above the 70th percentile

The benchmarks below represent per capita calculations of the peer group. The peer group includes all certified city and county libraries with a legal services area under 50,000 people.

	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
70th Percentile	6.347860	9.207425	1.307603	2.879406	0.220053	1.189197	1.027962	1.011624	$31.88	14.55%	0.000638	0.036428
Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
Highest	21.217355	18.736128	2.977805	7.222286	2.274013	8.848460	16.744056	21.869074	$149.01	26.26%	0.001611	0.110701

Source: Statistical Annual Report of Public Library Services, FY2018. Utah State Library Division

BENCHMARKS 2019
Key performance indicators of public library services in Utah
Requirement: Meet or exceed at least 7 of the 12 benchmarks at the 10th percentile

Utah State Library Division
A DIVISION OF THE UTAH
DEPARTMENT OF HERITAGE & ARTS

SAN JUAN COUNTY LIBRARY

	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	91,999	80,257	7,932	1.42	0.10	20,250	19,490	8,833	$415,358	14.56%	10.00	523	15,356	1	11	4
Benchmarks at the 10th Percentile	52,444	77,366	9,080	0.80	0.02	4,336	0	5,382	$240,286	7.67%	4.46	168				
50th Percentile	77,808	122,153	17,669	1.83	0.10	11,937	3,363	10,086	$424,360	11.89%	7.90	408				
70th Percentile	97,478	141,389	20,080	2.88	0.22	18,261	15,785	15,534	$489,623	14.55%	9.80	559				

RED represents a value below the 10th percentile

GREEN represents a value equal to or above the 70th percentile

The benchmarks below represent per capita calculations of the peer group. The peer group includes all certified city and county libraries with a legal services area under 50,000 people.

	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
70th Percentile	6.347860	9.207425	1.307603	2.879406	0.220053	1.189197	1.027962	1.011624	$31.88	14.55%	0.000638	0.036428
Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
Highest	21.217355	18.736128	2.977805	7.222286	2.274013	8.848460	16.744056	21.869074	$149.01	26.26%	0.001611	0.110701

Source: Statistical Annual Report of Public Library Services, FY2018. Utah State Library Division

BENCHMARKS 2019
Key performance indicators of public library services in Utah
Requirement: Meet or exceed at least 7 of the 12 benchmarks at the 10th percentile

Utah State Library Division — A DIVISION OF THE UTAH DEPARTMENT OF HERITAGE & ARTS

SANTAQUIN CITY LIBRARY

	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	39,453	58,433	6,034	3.50	0.08	4,056	647	2,127	$147,471	10.42%	3.08	93	11,652	7	5	1
Benchmarks at the 10th Percentile	39,794	58,704	6,890	0.80	0.02	3,290	0	4,084	$182,327	7.67%	3.38	127				
50th Percentile	59,040	92,689	13,407	1.83	0.10	9,057	2,552	7,653	$322,000	11.89%	6.00	310				
70th Percentile	73,965	107,285	15,236	2.88	0.22	13,857	11,978	11,787	$371,522	14.55%	7.43	424				

RED represents a value below the 10th percentile

GREEN represents a value equal to or above the 70th percentile

The benchmarks below represent per capita calculations of the peer group. The peer group includes all certified city and county libraries with a legal services area under 50,000 people.

	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
70th Percentile	6.347860	9.207425	1.307603	2.879406	0.220053	1.189197	1.027962	1.011624	$31.88	14.55%	0.000638	0.036428
Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
Highest	21.217355	18.736128	2.977805	7.222286	2.274013	8.848460	16.744056	21.869074	$149.01	26.26%	0.001611	0.110701

Source: Statistical Annual Report of Public Library Services, FY2018. Utah State Library Division

BENCHMARKS 2019

Key performance indicators of public library services in Utah

Requirement: Meet or exceed at least 7 of the 12 benchmarks at the 10th percentile

Utah State Library Division
A DIVISION OF THE UTAH DEPARTMENT OF HERITAGE & ARTS

SARATOGA SPRINGS PUBLIC LIBRARY

	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	104,790	173,709	22,898	7.06	0.29	2,521	1,176	22,858	$446,581	10.49%	5.27	440	29,608	3	9	2
Benchmarks at the 10th Percentile	101,117	149,169	17,506	0.80	0.02	8,361	0	10,376	$463,297	7.67%	8.59	324				
50th Percentile	150,022	235,524	34,068	1.83	0.10	23,015	6,485	19,448	$818,210	11.89%	15.24	788				
70th Percentile	187,947	272,613	38,716	2.88	0.22	35,210	30,436	29,952	$944,046	14.55%	18.89	1,079				

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GREEN represents a value equal to or above the 70th percentile

The benchmarks below represent per capita calculations of the peer group. The peer group includes all certified city and county libraries with a legal services area under 50,000 people.	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
70th Percentile	6.347860	9.207425	1.307603	2.879406	0.220053	1.189197	1.027962	1.011624	$31.88	14.55%	0.000638	0.036428
Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
Highest	21.217355	18.736128	2.977805	7.222286	2.274013	8.848460	16.744056	21.869074	$149.01	26.26%	0.001611	0.110701

BENCHMARKS 2019

Key performance indicators of public library services in Utah

Requirement: Meet or exceed at least 7 of the 12 benchmarks at the 10th percentile

Utah State Library Division
A DIVISION OF THE UTAH DEPARTMENT OF HERITAGE & ARTS

SMITHFIELD LIBRARY

	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	56,050	86,572	16,208	2.68	0.20	5,682	13,762	5,209	$202,527	9.26%	3.30	346	11,374	0	12	2
Benchmarks at the 10th Percentile	38,845	57,304	6,725	0.80	0.02	3,212	0	3,986	$177,977	7.67%	3.30	124				
50th Percentile	57,631	90,477	13,087	1.83	0.10	8,841	2,491	7,471	$314,318	11.89%	5.86	303				
70th Percentile	72,201	104,725	14,873	2.88	0.22	13,526	11,692	11,506	$362,658	14.55%	7.26	414				

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The benchmarks below represent per capita calculations of the peer group. The peer group includes all certified city and county libraries with a legal services area under 50,000 people.

	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
70th Percentile	6.347860	9.207425	1.307603	2.879406	0.220053	1.189197	1.027962	1.011624	$31.88	14.55%	0.000638	0.036428
Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
Highest	21.217355	18.736128	2.977805	7.222286	2.274013	8.848460	16.744056	21.869074	$149.01	26.26%	0.001611	0.110701

Source: Statistical Annual Report of Public Library Services, FY2018. Utah State Library Division

BENCHMARKS 2019
Key performance indicators of public library services in Utah
Requirement: Meet or exceed at least 7 of the 12 benchmarks at the 10th percentile

SPANISH FORK PUBLIC LIBRARY	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	234,614	415,072	50,510	5.56	0.63	10,332	0	22,370	$707,352	11.76%	10.50	567	39,443	3	9	3
Benchmarks at the 10th Percentile	134,706	198,719	23,322	0.80	0.02	11,138	0	13,823	$617,192	7.67%	11.44	431				
50th Percentile	199,855	313,759	45,385	1.83	0.10	30,660	8,639	25,908	$1,089,998	11.89%	20.30	1,049				
70th Percentile	250,379	363,168	51,576	2.88	0.22	46,906	40,546	39,901	$1,257,633	14.55%	25.16	1,437				

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The benchmarks below represent per capita calculations of the peer group. The peer group includes all certified city and county libraries with a legal services area under 50,000 people.

	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
70th Percentile	6.347860	9.207425	1.307603	2.879406	0.220053	1.189197	1.027962	1.011624	$31.88	14.55%	0.000638	0.036428
Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
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BENCHMARKS 2019

Key performance indicators of public library services in Utah

Requirement: Meet or exceed at least 7 of the 12 benchmarks at the 10th percentile

Utah State Library Division
A DIVISION OF THE UTAH DEPARTMENT OF HERITAGE & ARTS

SPRINGVILLE PUBLIC LIBRARY

	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	325,642	570,315	60,334	7.22	0.76	36,240	0	51,227	$1,005,218	14.21%	14.95	882	33,294	1	11	6
Benchmarks at the 10th Percentile	113,706	167,740	19,686	0.80	0.02	9,401	0	11,668	$520,974	7.67%	9.66	364				
50th Percentile	168,698	264,845	38,309	1.83	0.10	25,881	7,292	21,869	$920,072	11.89%	17.14	886				
70th Percentile	211,346	306,552	43,535	2.88	0.22	39,593	34,225	33,681	$1,061,573	14.55%	21.24	1,213				

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	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
70th Percentile	6.347860	9.207425	1.307603	2.879406	0.220053	1.189197	1.027962	1.011624	$31.88	14.55%	0.000638	0.036428
Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
Highest	21.217355	18.736128	2.977805	7.222286	2.274013	8.848460	16.744056	21.869074	$149.01	26.26%	0.001611	0.110701

BENCHMARKS 2019

Key performance indicators of public library services in Utah

Requirement: Meet or exceed at least 7 of the 12 benchmarks at the 10th percentile

Utah State Library Division
A DIVISION OF THE UTAH DEPARTMENT OF HERITAGE & ARTS

SUMMIT COUNTY LIBRARY

	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	206,214	296,440	54,365	2.82	0.68	11,635	0	15,826	$1,337,421	9.27%	18.00	874	32,728	1	11	3
Benchmarks at the 10th Percentile	111,773	164,888	19,351	0.80	0.02	9,242	0	11,470	$512,118	7.67%	9.50	358				
50th Percentile	165,830	260,342	37,658	1.83	0.10	25,441	7,169	21,497	$904,431	11.89%	16.85	871				
70th Percentile	207,753	301,341	42,795	2.88	0.22	38,920	33,643	33,108	$1,043,526	14.55%	20.88	1,192				

RED represents a value below the 10th percentile

GREEN represents a value equal to or above the 70th percentile

The benchmarks below represent per capita calculations of the peer group. The peer group includes all certified city and county libraries with a legal services area under 50,000 people.

	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
70th Percentile	6.347860	9.207425	1.307603	2.879406	0.220053	1.189197	1.027962	1.011624	$31.88	14.55%	0.000638	0.036428
Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
Highest	21.217355	18.736128	2.977805	7.222286	2.274013	8.848460	16.744056	21.869074	$149.01	26.26%	0.001611	0.110701

BENCHMARKS 2019
Key performance indicators of public library services in Utah
Requirement: Meet or exceed at least 7 of the 12 benchmarks at the 10th percentile

Utah State Library Division
A DIVISION OF THE UTAH
DEPARTMENT OF HERITAGE & ARTS

TOOELE CITY PUBLIC LIBRARY	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	235,553	202,230	41,704	3.73	0.51	39,812	15,378	32,105	$834,902	10.94%	13.38	1,064	34,628	0	12	3
Benchmarks at the 10th Percentile	118,262	174,461	20,475	0.80	0.02	9,778	0	12,136	$541,848	7.67%	10.05	379				
50th Percentile	175,458	275,456	39,844	1.83	0.10	26,918	7,585	22,745	$956,937	11.89%	17.83	921				
70th Percentile	219,814	318,835	45,280	2.88	0.22	41,180	35,596	35,031	$1,104,107	14.55%	22.09	1,261				

RED represents a value below the 10th percentile

GREEN represents a value equal to or above the 70th percentile

The benchmarks below represent per capita calculations of the peer group. The peer group includes all certified city and county libraries with a legal services area under 50,000 people.	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
70th Percentile	6.347860	9.207425	1.307603	2.879406	0.220053	1.189197	1.027962	1.011624	$31.88	14.55%	0.000638	0.036428
Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
Highest	21.217355	18.736128	2.977805	7.222286	2.274013	8.848460	16.744056	21.869074	$149.01	26.26%	0.001611	0.110701

Source: Statistical Annual Report of Public Library Services, FY2018. Utah State Library Division

BENCHMARKS 2019
Key performance indicators of public library services in Utah
Requirement: Meet or exceed at least 7 of the 12 benchmarks at the 10th percentile

Utah State Library Division
A DIVISION OF THE UTAH DEPARTMENT OF HERITAGE & ARTS

TREMONTON CITY LIBRARY

	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	78,534	61,115	10,187	2.82	0.13	14,315	27,623	5,795	$222,231	8.88%	5.21	280	8,626	0	12	3
Benchmarks at the 10th Percentile	29,460	43,459	5,100	0.80	0.02	2,436	0	3,023	$134,977	7.67%	2.50	94				
50th Percentile	43,707	68,618	9,925	1.83	0.10	6,705	1,889	5,666	$238,378	11.89%	4.44	229				
70th Percentile	54,757	79,423	11,279	2.88	0.22	10,258	8,867	8,726	$275,038	14.55%	5.50	314				

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The benchmarks below represent per capita calculations of the peer group. The peer group includes all certified city and county libraries with a legal services area under 50,000 people.

	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
70th Percentile	6.347860	9.207425	1.307603	2.879406	0.220053	1.189197	1.027962	1.011624	$31.88	14.55%	0.000638	0.036428
Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
Highest	21.217355	18.736128	2.977805	7.222286	2.274013	8.848460	16.744056	21.869074	$149.01	26.26%	0.001611	0.110701

Source: Statistical Annual Report of Public Library Services, FY2018. Utah State Library Division

BENCHMARKS 2019

Key performance indicators of public library services in Utah

Requirement: Meet or exceed at least 7 of the 12 benchmarks at the 10th percentile

Utah State Library Division — A DIVISION OF THE UTAH DEPARTMENT OF HERITAGE & ARTS

UINTAH COUNTY LIBRARY

	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	151,811	305,529	44,222	2.50	0.55	28,501	101,173	25,791	$1,779,253	9.03%	21.00	1,254	35,150	0	12	3
Benchmarks at the 10th Percentile	120,045	177,091	20,783	0.80	0.02	9,925	0	12,319	$550,017	7.67%	10.20	384				
50th Percentile	178,103	279,609	40,445	1.83	0.10	27,323	7,699	23,088	$971,362	11.89%	18.09	935				
70th Percentile	223,127	323,641	45,962	2.88	0.22	41,800	36,133	35,559	$1,120,751	14.55%	22.42	1,280				

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	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
70th Percentile	6.347860	9.207425	1.307603	2.879406	0.220053	1.189197	1.027962	1.011624	$31.88	14.55%	0.000638	0.036428
Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
Median	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
Highest	21.217355	18.736128	2.977805	7.222286	2.274013	8.848460	16.744056	21.869074	$149.01	26.26%	0.001611	0.110701

BENCHMARKS 2019
Key performance indicators of public library services in Utah
Requirement: Meet or exceed at least 7 of the 12 benchmarks at the 10th percentile

Utah State Library Division — A DIVISION OF THE UTAH DEPARTMENT OF HERITAGE & ARTS

WASATCH COUNTY LIBRARY

	BENCHMARK #1 Library Visits	BENCHMARK #2 Circulation of Physical Materials	BENCHMARK #3 Circulation of Electronic Materials	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users	BENCHMARK #7 WiFi Users	BENCHMARK #8 Attendance to Programs	BENCHMARK #9 Local Operating Expenditures	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE)	BENCHMARK #12 Number of Programs	Population of Legal Service Area	Benchmarks FAILED (below 10th percentile) - Cannot fail more than 5	Benchmarks ACHIEVED (Reached at least 10th percentile) - Needs at least 7	Benchmarks AT or OVER 70th percentile - Needs 5 or more for Quality Library Designation
Library Figures Reported for FY2018	121,500	184,406	34,668	2.32	0.43	9,115	0	44,350	$979,500	12.81%	10.50	687	32,106	1	11	2
Benchmarks at the 10th Percentile	**109,649**	**161,754**	**18,983**	**0.80**	**0.02**	**9,066**	**0**	**11,252**	**$502,385**	**7.67%**	**9.32**	**351**				
50th Percentile	162,679	255,395	36,942	1.83	0.10	24,957	7,032	21,088	$887,242	11.89%	16.53	854				
70th Percentile	203,804	295,614	41,982	2.88	0.22	38,180	33,004	32,479	$1,023,694	14.55%	20.48	1,170				

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	BENCHMARK #1 Library Visits per capita	BENCHMARK #2 Circulation of Physical Materials per capita	BENCHMARK #3 Circulation of Electronic Materials per capita	BENCHMARK #4 Turnover Rate of Physical Materials (circ/coll)	BENCHMARK #5 Turnover Rate of Electronic Materials (circ/coll)	BENCHMARK #6 Internet Terminal Users per capita	BENCHMARK #7 WiFi Users per capita	BENCHMARK #8 Attendance to Programs per capita	BENCHMARK #9 Local Operating Expenditures per capita	BENCHMARK #10 Percentage of Collections Budget (coll exp/total exp)	BENCHMARK #11 Staffing Levels (FTE) per capita	BENCHMARK #12 Number of Programs per capita
Benchmarks at the 10th Percentile	3.415208	5.038139	0.591273	0.802343	0.023636	0.282375	-	0.350462	$15.65	7.67%	0.000290	0.010937
50th Percentile	5.066930	7.954733	1.150637	1.833563	0.103842	0.777334	0.219033	0.656838	$27.63	11.89%	0.000515	0.026598
70th Percentile	6.347860	9.207425	1.307603	2.879406	0.220053	1.189197	1.027962	1.011624	$31.88	14.55%	0.000638	0.036428
Lowest	-	2.305117	0.300335	0.439701	0.006241	-	-	0.156129	$10.67	4.42%	0.000178	0.006835
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Average	6.142463	8.424004	1.184279	2.342460	0.246604	1.092188	1.297060	1.384681	$31.36	13.07%	0.000564	0.033062
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